

# How to Fix Your Own Tech Issues

## What's Wrong?

### Can't Login to Zoom?

- Did you read the instructions from your teacher?
- Did you spell your password or website correctly?
- Did you click the right link?
- Do you have the correct time for your meeting?

### Internet not working?

- Is your Wifi on?
  - If you use a hubspot: is that on?
- Are you connected to the right internet?
- Did you type the password correctly
- Have you tried restarting your computer?



### Computer frozen?

- Have you tried turning the computer on and off?
- Are you still connected to the internet?

### Can't hear your computer?

- Is your volume on?
- Have you check the audio settings to see if it's on?
- Have you tried using headphones?

### Can't find your program?

- Have you used the “Search” function to find it?
- Did you google the directions to find it?
- Did you double check with your teacher?